

# CCAP Round VII Grants

## The Technology PUSH

Douglas Walther



### Round VII Summary

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- ❑ Started in January 2010 as benefit from claw-back language
- ❑ Provide Information Technology grants with broad spectrum of options and individually focused scope
- ❑ 37 communities interested
- ❑ \$5,890,000
- ❑ Completion goal of December 31, 2011 (2 years)



## Round VII Summary

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- 115 different projects included
  - 26 – Equipment
  - 22 – Wi-Fi
  - 20 – HER
  - 15 – ADL
  - 11 – EMAR
  - 7 – Nurse Call
  - 14 – Miscellaneous
- Three Communities to tell you their story



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## Valley View Nursing Center

Lycoming County

LouAnn Simpson, RN, MSN, CNDLTC, NHA  
Director of Nursing



## Scope of Our Project

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- ❖ 173 bed nursing center
- ❖ Inefficient call bell system
- ❖ Desire to reduce White Noise within the facility
- ❖ Desire to enhance the quality of the residents stay



## Master Plan

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- ❖ Master plan for future projects
- ❖ Prioritizing projects
- ❖ Selecting project
- ❖ Develop clear path of project from start to finish
- ❖ Identify project leader



## Data Search

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- ❖ Utilized internet search
- ❖ Utilized trade journal articles
- ❖ Formed focus group
- ❖ Narrowed selections
- ❖ Contact vendors for web demo
- ❖ Site visits for top three vendors



## Installation of System

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- ❖ Sage Technology
- ❖ Facility Maintenance Department



## System Start Up

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- ❖ Daily communication between Sage Technology and Nursing to coordinate room availability and maintain resident privacy and dignity.
- ❖ Developed installation plan that allowed for flexibility for both Sage Technology, staff, and our resident's needs.
- ❖ One hallway online at a time.



## Benefit

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- ❖ Nursing aware of call bells on their unit immediately
- ❖ L.P.N. and R.N. follow-up with bells not answered within set threshold.
- ❖ Nursing units and facility as whole is quiet and peaceful without the sounds of call bells and overhead paging.
- ❖ Reports available for length of time for each call bell response.
- ❖ Increased resident satisfaction.



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# Westmoreland Manor

## Westmoreland County

Maggie Harper



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## Scope of Project

- Wi-Fi access throughout facility
- Computers for Clinical Staff
- Assessment of Current EMR Software
- Implementation of Therapy Software Module



## Wi-Fi

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- Easiest part of project
- Vendor selected under GPO
- Cost - \$92,237 plus monthly subscription
- Operational 2/1/11
- Uses:
  - Allows clinicians to document assessments and interviews at bedside
  - Allows immediate access for all at POC meetings



## Wi-Fi

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- Bonus – marketing tool: residents have unlimited access to wifi
- Problem – County concerned about staff having unlimited access to internet. County IT working on routing all county computers thru their system giving county control of internet access.



## Hardware

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- What to buy?? Laptop vs. notebook vs. tablet.
- Tried tablets and nixed the idea due to security concerns and only touch screen capability.
- Will have a mix of laptops and notebooks.
  - Laptops preferred by some. Needed by some.
  - Most prefer notebook because they are lighter and smaller.



## Hardware

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- Problems:
  - Loss or theft: We loaded "Laptop Locate" on each device to allow for tracking if lost.
  - Everyone wants one!
    - Sharing 101 is next in-service.



## Software

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- Additional training led to assessment of current software:
  - POC documentation needed for NAs.
    - Our software company partners with Caretracker.
    - Just a few years ago they partnered with Optimus!!
    - Red flag
      - What if they changed again??

## Software

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- Conclusion – need a software company that integrates POC with EMR within their own system
  - PCC was chosen
  - Cost will be beyond the CCAP grant but we will use P4P monies that we did not budget to complete the implementation.
  - Will “go live” 11/1/11.

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## The Rouse Home

Warren County

Jeff Sedon, CFO

Cindy Waters, NHA

Barb Toner, DON



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## The Rouse Estate

- ❑ County Affiliated
- ❑ No County Funding
- ❑ SNF, Personal Care, Adult Day Care, Child Day Care



## Technology Critical

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- ❑ Lower Reimbursement
- ❑ Critical we do more with less



## Options Explored

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- ❑ Wireless
- ❑ EMAR
- ❑ Nurse Call
- ❑ Electronic Medical Records
- ❑ Wireless Network for Building
- ❑ Choices
  - Wireless Network
  - Point click Care
  - EMAR



## Choices

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- EMAR
  - Why Important
  - Touch pads for med carts
- Point Click Care
  - Why PCC
  - Implementation Issues
  - Problems to watch out for.

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Questions?