# Millennials: The Emerging Generation of Caregivers

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## **Objectives**

- 1. Describe relevant demographic statistics for the Millennial caregiver
- 2. Identify personal, psychosocial, emotional, and physical challenges experienced by Millennial caregivers
- 3. List possible resources and strategies healthcare providers can offer to Millennial caregivers
- 4. Illustrate ways employers can support Millennial caregivers in their roles

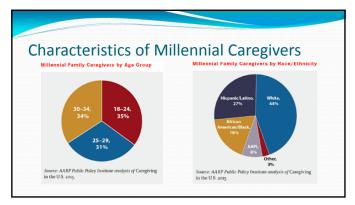
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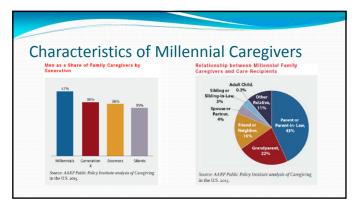
#### Who are the Millennials?

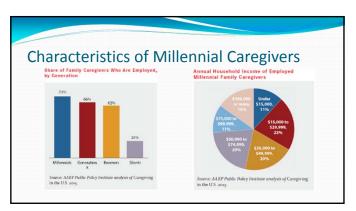
- Born between 1980 and 1996
- Often characterized by being "self-absorbed" and "allergic to adult responsibility"

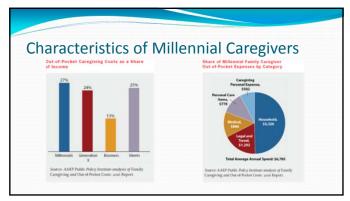
But is that really the case?

• As boomers age out of caregiving, they are passing the torch to millennials









## Tasks they Perform

- Physical care
- Personal care
- Administering medications
- Grocery shopping, bills, cleaning, cooking
- Homework, driving siblings to school
- Emotional support

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#### The Issue of Self-Identification

- May not feel their help "counts" as caregiving
- Caring at a distance
- Emotional support for siblings and others
- When they disqualify themselves, their role is at risk for demotion

### **Balancing Work and Caregiving**

- 73% of Millennial family caregivers also have a job
- More than half (54%) say their caregiving role affected their work in a significant way
- Most say neither their supervisors nor their coworkers know that they have caregiving responsibilities
- For those that have disclosed, most say they receive little support from their employer

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#### Issues in the Workplace

- 61% experience at least one change in their employment
- 49% arrive to their place of work late/leave early/take time off
- 15% take a leave of absence
- 14% reduce their hours/take a demotion
- 7% receive a warning about performance/attendance
- 5% turn down a promotion
- 3% lose job benefits
- 6% give up working entirely

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### Impact to Employers

- Burnout, depression, poor health and a compromised commitment to employers
- Poor work performance, loss of productivity
- Increases in absenteeism, health care subsidies, paid time-off, sick leave, and FMLA claims
- Employers lose an estimated \$33 billion annually due to their employees' caregiving disruptions

- 40 million people in the U.S. who are already serving as unpaid caregivers
- $\bullet$  10 million+ millennials in the U.S. are acting as unpaid caregivers
- Millennials make up 25%—one in four—of America's 40 million unpaid family caregivers

## Defining the Landscape

- Who is the millennial caregiver?
- What is the millennial caregiver doing?
- Who is the care recipient?
- What is the impact of providing care?

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## Challenges of Millennial Caregivers

- Tasks and Time
- Mental Health Caregiving
- Talking (or Not)
- Money

## Challenges of Millennial Caregivers

- Social support
- Help navigating the healthcare system
- Caregiving support
- Sorting out options for care
- Having difficult conversations with elderly relatives
- Emotional and mental health support
- Policies and conversations

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#### Millennial Concerns

- Elder orphans
- Balancing requests of parents with what is actually best for them as they age
- Finances
- Supporting parents while they are supporting everyone else
- Caring for those with dementia/Alzheimer's
- Mom and Dad still work like they're young
- How to advocate for aging parents

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### Ten Things Millennials Should Know

- 1. You are not alone
- 2. Support must be customized
- 3. Long-term care is expensive
- 4. Medicare doesn't cover it
- 5. Talk to your family
- 6. Talk with doctors
- 7. Build a circle of support
- 8. Self-care is caregiving, too
- 9. It's okay to ask for help
- 10. Share your support and experience

## Get Taken Seriously!

- Be assertive, and you will be taken seriously
- Be flexible about your vision of the future
- Always challenge the status quo
- Build your self-care support system
- Caregiving is challenging, rewarding and natural

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### **Self-Care Tips**

- Breathe
- Be flexible as you adjust your life
- Don't go it alone
- Connect with other caregivers
- Where's your oxygen mask?
- Utilize available resources
- Relish the recharge
- DON'T feel guilty!

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## How Can We Help?

- Help to gain knowledge
  - Insurance
  - Primary and specialty physicians
  - Diagnoses and impact on caregiving
  - Care plan
  - Medications, dosage, route
  - Wishes for care
  - How to advocate

Supporting	Mill	lennial	Caregivers
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- Implement a caregiving leave program intended to help employees balance their work requirements with the demands of providing caregiving to a family member
- Respite care
- Support groups
- Financial resources (e.g., grants, scholarships)
- Training for OUR staff on identifying millennial caregivers and supporting their needs
- Inclusive conversation about caregiving

#### Resources

- The Family Caregiver Alliance
- National Council on Aging
- Medicare's PACE program
- Easter Seals
- American Association of Caregiving Youth
- VA Caregiver Support
- Elizabeth Dole Foundation
- National Alliance on Caregiving
- AARP
- The Caregiver Space
- Care.com

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## **Public Policy**

- Often centered around the "typical" caregiver
- Common misconception is that caregiving only consists of mobility aid
- Millennial caregivers need respite care funding
  - Particularly those in college or without a stable career
- Need for supportive programs to meet their distinctive needs